

**Is there any limit to the number of cancellations a customer can request?** Yes. Except for the sponsor of the event, free hand stamping is limited to a maximum of 50 cancellations for any single individual or group. A special fee must be paid by anyone other than the sponsor for more than 50 cancellations. Written application for this service must be made in advance by the customer and authorized by:

GENERAL MANAGER  
 PHILATELIC FULFILLMENT SERVICE CENTER  
 8300 NE UNDERGROUND DR PILLAR 210  
 KANSAS CITY MO 64144-9998

**What do I do with the hand stamp after the cancellation is over?** Keep the device for 30 days to fill any requests you receive through the mail. You should keep the stamp for another 30 days after that to honor any replacement requests. Then, return the stamp to:

In Kansas:	Retail Specialist	In Nebraska/Iowa:	Retail Specialist
	US Postal Service		US Postal Service
	7117 W. Harry St.		5303 N. 91st Ave.
	Wichita KS 67276-9603		Omaha NE 68134-9603

A replacement request is approved based on poor quality of the impression, damage to the envelope, or other similar defects. Envelopes marked on the back by letter-sorting machine code numbers as they moved through the mail system do not qualify for replacement. Customers who want their serviced item returned under protected cover should include a larger, stamped, self-addressed envelope.

**The museum that sponsored the event wants to keep the hand stamp. Can that be allowed?** To keep the hand stamp, the museum must submit a written request, advising that the hand stamp will be secured in a locked area. The written request from the sponsor as well as your approval should be sent to the retail specialist at the address above. The Inspection Service will be notified by copy of a letter to Headquarters requesting the museum be allowed to keep the cancellation device. The local postmaster is responsible for defacing the cancellation device in some manner, so it will never be able to appear as it was originally. Before turning the device over to the museum, an approval from Headquarters is required.

**Have a great time! Events like this can boost your image in the community and can be a lot of fun, too!**