

CENTRAL SCIENTIFIC COMPANY

1700 Irving Park Boulevard

CHICAGO

May 8, 1939
(Dict. 5/5/39)

Professor E. R. Elbel
Asst. Professor of Physical Education
University of Kansas
Lawrence, Kansas

Dear Professor Elbel:

Re: Repaired Impulse Counter

We were about to issue the invoice on the repairs to the impulse counter that we returned on May 2, when your letter of April 28 came to hand.

We are glad to have your report with regard to this unit and we surely would not want to render a bill to you unless we felt that we really were entitled to render a charge for the work in question. We have actually repaired this unit and have gone to an actual expense of a little better than \$4.00 on this work which represents actual labor and material, not including packing expense and other incidentals so you can readily understand that we have really had to do some work on the unit.

If you feel that you are entitled to a no charge repair we surely will be glad to render the bill accordingly.

Before anything further is done we would like to have you acknowledge receipt of the counter and let us know if it is now satisfactory in every respect. Please use the enclosed business reply envelope for your reply to our question. Thank you indeed for your cooperation and, as mentioned in the early part of the letter, we want you to be satisfied at all times with your dealings with the Central Scientific Company.

Yours very truly,

CENTRAL SCIENTIFIC COMPANY

Claim and Repair Department

ROJ:ME:VFD :BMA
Enc.