

D'AMBRA PHOTO SERVICE

644 Mass. St.

Phone 934

Res. Phone 1443

Lawrence, Kansas

Dr. F. C. Allen,
University of Kansas,
Lawrence, Kansas.

March 3, 1945.

Dear Sir:-

Please pardon this intrusion. We want to thank you for your kind order of the basketball squad picture which came to us via your secretary.

We don't know whether you know it or not, but the War has brought quite a change to the photography business. Photographic materials and supplies are rationed on a very restricted basis and some of the items are not obtainable at all. To make matters worse, we are informed that things will grow worse as we go along.

Our experience has shown that in many cases people failed to call for pictures after they had ordered them and in numerous instances, after they had paid for them. However, for the purpose of clarifying matters, let us assure you that none of these incidents were experienced with you -- or yours. But, since some people become absent minded, careless or neglectful - whatever you wish to call it, we found it necessary to adopt a rule to make only those pictures which are paid for when ordered. This rule is not being applied in the case of your basketball squad pictures. Although your secretary informed the undersigned that about 24 copies are desired by those in the group, we have made 20 of them and they are now ready. As soon as this number is exhausted, more will be made.

We hate to trouble you with these personal problems of ours for no doubt you have plenty of your own to content with.

In closing, may we take this opportunity to tell you how grateful we are for your efforts to send business our way?

It has been a genuine pleasure to serve you!

Cordially yours,

Duke D'Ambra
DUKE D'AMBRA.