

December 9, 1940

Mr. L.E. Means
Sales Director
Safe-Play Goggles Co.
Beloit College
Beloit, Wisconsin

Dear Mr. Means:

I have just sent the following wire:

"Whats wrong now with our glasses shipment.
We play tonight. Reply Western Union."

I cannot refrain from registering my disappointment concerning the service that we have gotten from you. We used the first glasses on Sollenberger and his eyes became somewhat adjusted to those glasses and since then he has been badly off.

We certainly thought that since the breakage came with so-called unbreakable glasses you would hasten this shipment, but we have had nothing but delays on all the orders that we have given you. We are playing two games with the University of Texas; one tonight and one tomorrow night, and it is a big disappointment to us to not have better service.

In your letter of November 28 you state that we should receive them very shortly and this is December 9.

Very cordially yours,

Director of Physical Education and Recreation
Varsity Basketball Coach

FCA:lg