

January 29, 1941

Mr. Joe Henkel  
R.S. Elliott Arms Co.  
1508 Grand Avenue  
Kansas City, Missouri

Dear Mr. Henkel:

We have received the new ball sent us to replace the defective Reach ball, and also the used one which you state has been punctured too badly to be replaced.

In my opinion we did not get the wear out of this ball that we should have, and we feel we should be allowed something on it. Due to the fact that the ball ripped loose and was punctured shows there must have been a defect in the covering.

Several days ago I talked with Mr. Taft Talbot and he advised me that the Reach basketballs are guaranteed. We feel that if this type ball is guaranteed then the outer fabric should have been of better quality and the ball would not have been punctured. In that case we never got half the wear out of it and we feel some adjustment should be made, such as allowing us half price on a new ball.

Don't you think that is fair? We do.

Sincerely yours,

FCA:lg

Director of Physical Education and Recreation  
Varsity Basketball Coach