HARDWARE ONDO AUTOMOTIVE ACCESSORIES

TOPEKA, KANSAS

May 8, 1939

File: Premier Gym Mat Co., 149 Wooster St., New York City, N. Y.

University of Kansas, Lawrence, Kansas.

Att'n: Forrest C. Allen,
Director of Physical
Education.

Dear Mr. Allen:

Pursuant to our letter of May 4th, regarding the 6-only #1702 gym mats that you purchased from us, we wish to advise that we have received the following letter from the above file, our source of supply of this item.

"We are in receipt of yours of the 4th, wherein you complain of the six gymnasium mats, delivered to the University of Kansas, Lawrence, Kansas.

Please be advised that if the mats are returned to us, freight prepaid, we will rebuild them to your customer's complete satisfaction without any additional cost."

This seems to be a very fair offer that this manufacturer has made, and if you agree, then we suggest that you return the mats to them, writing them direct with reference to their letter of May 6th which was written to us, to the attention of the writer.

If you prefer that we handle the correspondence then please write us when the return is made. Otherwise, for the time being we will consider our file closed on the matter. We trust that we are handling this complaint in accordance with your wishes.

Wery truly yours,
Wall THOMPSON How Colley
Claim Department

CAA: RR