



*Parker Buick Company*

LAWRENCE, KANSAS

November 4, 1943.

Dear Phog:

Your letter dated November 2nd states that you do not feel that the \$2.00 charge made for removing the carburetor October 16th was justified, since we worked on the car September 24th, and did not find the trouble. The \$2.00 will not break either of us so we will forget it. However, do wish to state our case very plainly so you will have no occasion for complaint in the future.

When a customer brings his car to George Wise with trouble such as yours, he checks thoroughly before going into any major work, and has a reputation with our customers for his efforts in trying to save them expense on their car. He is particularly careful with your car due to the numerous letters we have received on bills rendered on work done.

You were charged on the September bill \$2.50 for labor which included installing points, installing condenser, cleaning and adjusting spark plugs and only adjusting the carburetor. When you returned the car in October he found it necessary to remove the carburetor and free up the automatic choke, therefore, the \$2.00 labor charge.

Sincerely yours,

*T. B. Parker*

T. B. Parker,  
Parker Buick Co.

TBP:pp