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November 20, 1939.

Mr. L. D. Baker,
Baker-Long Electric Co.,
634 Mass. St.,
Lawrence, Kansas.

Dear Mr. Baker:

I felt that I should write you and Mr. Long about my car. It has been performing miserably and has since the time that you stated you had cleaned all the water out and had fixed the carburetor. When I drove to Kiowa it was in bad shape and I informed you. That was on Friday before my son drove to Lincoln on Saturday morning. It performed very well while you adjusted the carburetor, or whatever you did, but it was not a day until it was out again. Since that time I have just limped along miserably.

The car dies, it acts as if it chokes up, and many times does this for half a day, and then takes a notion to run for a few hours in perfect order. This does not just happen prior to the time it is warmed up in the mornings. It happens any time during the day. I am using as much or more gas than I did before I had the cylinders ground.

First, I want to say this. I am not angry with either you or Mr. Long. I am disappointed in the performance of the car and I have said nothing to anyone about it, but I did want to recall to both of you gentlemen the conversation that I had, first, with Mr. Long when he told me that if we ground the cylinders he could fix it and it would run just like new. Then it did run beautifully for a while. Then water got in the carburetor and since that time we have charged it all to water trouble.

Now the water is out of it and I am frank to say to you that while it may take only some small adjustment, it is not doing the work that it should do. You will remember, Mr. Bakers, that when I wanted the car while you were getting the corrosive elements from the carburetor you stated that if I would let you have it another half day that you would have it working in tip top shape, because you did not want to take a chance on not having time enough to fix it properly.