

February 17, 1939.

Mr. L. J. Reber, Service Manager,
M. F. Hudson Motor Company,
Lawrence, Kansas.

Dear Mr. Reber:

Answering your kind letter of the 25th ultimo stating that in your opinion the customer is always right, may I state that I am not willing to settle on that basis because I understand there are three sides to every question -- your side, my side and the right side, and I am endeavoring to be as fair as possible on that basis.

I put ten gallons of gasoline in the tank and had two already in there. Allowing two gallons for water that might have been in the tank, that would leave ten, and I would therefore deduct \$1.70 for ethyl gas.

If you will refer to my letter of January 20 you will see that there is reference to two items - one for \$3.00 for cleaning gas tank, fuel pump and carburetor, and the other for \$2.30 to overhaul carburetor. I feel that is not fair, since so much water was found in the gasoline. This water should have been discovered when the carburetor was overhauled the first time.

This makes a total of \$4.00 which I am deducting from the total bill, \$23.08, leaving the amount, \$19.08, due. If this is satisfactory with you, I am sure it is with me.

Very sincerely yours,

Director of Physical Education,
Varsity Basketball Coach.

FGA:AH