

January 10, 1940.

Mr. Alfred P. Sloan,  
3044 West Grand Blvd.,  
General Motors Building,  
Detroit, Michigan.

Dear Mr. Sloan:

I drive a Buick sedan Roadmaster, Model 3881, and am sorry to say that the car has never been entirely satisfactory since I purchased it from Simon-Wiles in Kansas City, Missouri. This is the seventh Buick that I have driven.

There is a noise that I hear very distinctly on acceleration. It sounds as if the ring gear off the fly wheel becomes engaged when it should not. This applies to the starting of the car.

I had a very unhappy experience with my Buick sedan back in 1935 when the ring gear of the fly wheel flew entirely off and struck the concrete pavement. This was on a trip from Abilene, Kansas, to Kansas City, Missouri.

Very sincerely yours,

FCA:AH

Director of Physical Education and Recreation,  
Varsity Basketball Coach.