

# MARSHALL FIELD & COMPANY

STATE, WASHINGTON, RANDOLPH & WABASH

## CHICAGO

-90-

IF YOU WILL WRITE THIS FILE  
NUMBER AT THE HEAD OF YOUR  
REPLY, IT WILL ENABLE US TO  
SERVE YOU MORE PROMPTLY

62764

May 12, 1944

Mr. Dolph Simons  
Care of The World Company  
Lawrence, Kansas

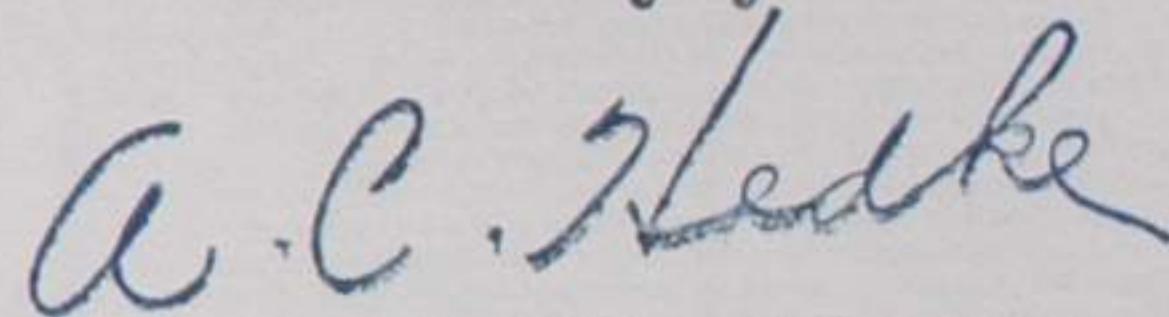
Dear Mr. Simons:

We wish it were possible to make the replacement of the two individual salad bowls which you received in damaged condition. However, there are no more available in our stock, and we are sending you a refund of \$1.00.

If this is not satisfactory to you, you may, of course, return the rest of the set for the balance of the refund.

Your disappointment in this instance is surely appreciated by us, and we are very sorry that we cannot furnish the two bowls needed to complete the set.

Cordially yours



ADJUSTING SERVICE  
First Floor

ACHedke:jw  
enclosure